



Questions for a Senior Living Tour

- What is the monthly rent? What is included?
- Can you explain how you charge for your cares/services?
- Are there additional fees? If so, what are they?
- How long of a lease do you have to sign?
- Do you have to put down a deposit?
- What if a resident runs out of money?
- Are their pricing incentives or any move-in specials?
- Is an individual plan of care maintained for each resident?
- Are the residents and families included in the process of preparing care plans?
- What additional services are available if the needs of a resident change?
- Is staff available to provide 24-hour assistance with activities of daily living if needed?
- Are you able to pass medicine 24-hours per day?
- Do you have a Nurse on staff and available & in the building 24-hours per day?
- How long is pendent response time?
- What if I don't need home care but want a pendent for peace of mind?
- What are the training requirements for staff?
- What specialized training does your staff receive?
- What type of wellness programs or offerings do you have?
- How does care level transitions work once my care needs change?
- What do your dining and nutrition programs look like?
- Do you have a Bistro?
- Is there a purpose in any design elements of the community and/or memory care?
- What kind of Spiritual Health offerings do you have?
- What does your life enrichment and social programming look like?
- Do you have intergenerational programming in your community? What does that look like?
- Do I have to bring in my own bed/ furniture? Can I use yours?
- Can you explain the philosophy of your community?
- What kind of green space or walking trails do you have?
- How big is your company?
- How involved are you in the greater community?
- What is your favorite part of your community?
- How many residents can live in your community?
- Does your community provide or coordinate transportation?
- Does your community accept Long Term Care Insurance?
- Are there visiting hours?
- Are there amenities available for family members?
- How much is parking/storage?